To: Data Connectivity & Support, Market Data Email: [IVSupport@hkex.com.hk](mailto:IVSupport@hkex.com.hk)

*All Real-time direct connection clients are required to return this form by email to HKEX-IS for arranging release of OMD-C Datafeed(s) at least 21 business days prior to the target release date*

I hereby on behalf of < (Company Name) > (“the Company”) declare that the Company has successfully completed the Readiness Test by using the software specified in the Section A.2 for the OMD datafeed products specified in Section A.1 below and the test results as detailed in Section A.3 are true and correct.

**A.1 Please check the OMD datafeed products covered in this Declaration Form**

|  |  |  |  |
| --- | --- | --- | --- |
|  | Securities Standard (SS, including Conflated Broker Queue) |  | Index Feed (Index) - Optional |
|  | Securities Premium (SP) |  | Odd Lot Order (OLO) - Optional |
|  | Securities FullTick (SF) |  | Conflated Broker Queue (CBQ) - Optional |
|  | Stock Connect Market (SCM) |  |  |

**A.2 Declaration of Software Version**

|  |  |  |
| --- | --- | --- |
| Software Name | Version Number | Readiness Test Completion Date |
|  |  |  |

**A.3 Test Results Declared**

|  |  |  |
| --- | --- | --- |
| Test Session | Test Results *(please check applicable items)* | |
| 1. Message Decoding & Order Book Building |  | All data fields in all messages are correctly interpreted and match the expected values provided in the Answer Book |
|  | All Aggregate Order Book (10 best bid/offers) are correctly built with all updates matching the expected results provided in the Answer Book |
|  | Full Board Lot Order Book are correctly built with all updates matching the expected results provided in the Answer Book |
|  | Full Odd Lot Order Book are correctly built with all updates matching the expected results provided in the Answer Book |
|  | Broker Queue are correctly built with all updates matching the expected results provided in the Answer Book |
|  |  |
| 1. Data Recovery (Refresh) |  | Latest market images are successfully obtained from Refresh service with all data fields matching the expected values provided in the Answer Book |
|  |  |
| 1. Data Recovery (Line Arbitration and Retransmission) |  | Lost data are successfully recovered from line arbitration and/or retransmission and the recovered data match the expected values provided in the Answer Book |
|  | Exceptions in Retransmission are handled properly with results same as those stated in the Answer Book |
|  | We have tested our system on its ability to handle all possible status codes returned from the Retransmission server in response to our request and we are satisfied with the test results |
|  |  |
| 1. Performance / Capacity |  | Our feed handler can handle the peak traffic installed for the datafeed products checked in Section A.1 without any data loss |
|  |  |
| 1. Failover / Disaster Recovery / Exception Handling |  | Our feed handler can handle the failover scenarios covered in the Readiness Test with all data field values remaining intact and identical to expected values provided in the Answer Book |
|  | The operation of switching our feed handler to the DR site is smooth with all data fields remaining intact and identical to expected values provided in the Answer Book |
|  | We have tested our system on its ability to reflect the latest market snapshot in time in the event of late connection or reconnection to OMD and we are satisfied with the test results |
|  |  |

**By signing below, I also consent to the processing of my personal data in accordance with the Privacy Policy Statement (see overleaf).**

**A.4 Authorized Signature**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Company Name | : |  | | | |
| Name of Authorized Person | : |  | Title | : |  |
| Signature | : |  | Date | : |  |

**Privacy Policy Statement**

Hong Kong Exchanges and Clearing Limited, and from time to time, its subsidiaries (together the "**Group**") (and each being "**HKEX**", "**we**", "**us**" or "**member of the Group**" for the purposes of this Privacy Policy Statement as appropriate) recognise their responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) ("**PDPO**"). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by us is accurate. We will use your personal data which we may from time to time collect in accordance with this Privacy Policy Statement.   
  
We regularly review this Privacy Policy Statement and may from time to time revise it or add specific instructions, policies and terms. Where any changes to this Privacy Policy Statement are material, we will notify you using the contact details you have provided us with and, where required by the PDPO, give you the opportunity to opt out of these changes by means notified to you at that time. Otherwise, in relation to personal data supplied to us through the HKEX website or otherwise, continued use by you of the HKEX website or your continued relationship with us shall be deemed to be your acceptance of and consent to this Privacy Policy Statement, as amended from time to time.   
  
If you have any questions about this Privacy Policy Statement or how we use your personal data, please contact us through one of the communication channels set out in the "Contact Us" section below.   
  
We will take all practicable steps to ensure the security of the personal data and to avoid unauthorised or accidental access, erasure or other use. This includes physical, technical and procedural security methods, where appropriate, to ensure that the personal data may only be accessed by authorised personnel.   
  
Please note that if you do not provide us with your personal data (or relevant personal data relating to persons appointed by you to act on your behalf) we may not be able to provide the information, products or services you have asked for or process your requests, applications, subscriptions or registrations, and may not be able to perform or discharge the Regulatory Functions (defined below).

**Purpose**  
From time to time we may collect your personal data including but not limited to your name, mailing address, telephone number, email address, date of birth and login name for the following purposes:   
  
1. to process your applications, subscriptions and registration for our products and services;  
2. to perform or discharge the functions of HKEX and any company of which HKEX is the recognised exchange controller (as defined in the Securities and Futures Ordinance (Cap. 571)) ("Regulatory Functions");  
3. to provide you with our products and services and administer your account in relation to such products and services;  
4. to conduct research and statistical analysis;   
5. to process your application for employment or engagement within HKEX to assess your suitability as a candidate for such position and to conduct reference checks with your previous employers; and  
6. other purposes directly relating to any of the above.

**Direct marketing**  
Where you have given your consent and have not subsequently opted out, we may also use your name, mailing address, telephone number and email address to send promotional materials to you and conduct direct marketing activities in relation to HKEX financial services and information services, and financial services and information services offered by other members of the Group.   
  
If you do not wish to receive any promotional and direct marketing materials from us or do not wish to receive particular types of promotional and direct marketing materials or do not wish to receive such materials through any particular means of communication, please contact us through one of the communication channels set out in the "Contact Us" section below. To ensure that your request can be processed quickly please provide your full name, email address, log in name and details of the product and/or service you have subscribed.

**Identity Card Number**  
We may also collect your identity card number and process this as required under applicable law or regulation, as required by any regulator having authority over us and, subject to the PDPO, for the purpose of identifying you where it is reasonable for your identity card number to be used for this purpose.

**Transfers of personal data for direct marketing purposes**  
Except to the extent you have already opted out we may transfer your name, mailing address, telephone number and email address to other members of the Group for the purpose of enabling those members of the Group to send promotional materials to you and conduct direct marketing activities in relation to their financial services and information services.

**Other transfers of your personal data**  
For one or more of the purposes specified above, your personal data may be:   
  
1. transferred to other members of the Group and made available to appropriate persons in the Group, in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;   
2. supplied to any agent, contractor or third party who provides administrative, telecommunications, computer, payment, debt collection, data processing or other services to HKEX and/or any of other member of the Group in Hong Kong or elsewhere; and  
3. other parties as notified to you at the time of collection.

**How we use cookies**  
If you access our information or services through the HKEX website, you should be aware that cookies are used. Cookies are data files stored on your browser. The HKEX website

automatically installs and uses cookies on your browser when you access it. Two kinds of cookies are used on the HKEX website:   
  
***Session Cookies:*** temporary cookies that only remain in your browser until the time you leave the HKEX website, which are used to obtain and store configuration information and administer the HKEX website, including carrying information from one page to another as you browse the site so as to, for example, avoid you having to re-enter information on each page that you visit. Session cookies are also used to compile anonymous statistics about the use of the HKEX website.  
  
***Persistent Cookies:*** cookies that remain in your browser for a longer period of time for the purpose of compiling anonymous statistics about the use of the HKEX website or to track and record user preferences.   
  
The cookies used in connection with the HKEX website do not contain personal data. You may refuse to accept cookies on your browser by modifying the settings in your browser or internet security software. However, if you do so you may not be able to utilise or activate certain functions available on the HKEX website.

**Compliance with laws and regulations**  
HKEX and other members of the Group may be required to retain, process and/or disclose your personal data in order to comply with applicable laws and regulations or in order to comply with a court order, subpoena or other legal process (whether in Hong Kong or elsewhere), or to comply with a request by a government authority, law enforcement agency or similar body (whether situated in Hong Kong or elsewhere) or to perform or discharge the Regulatory Functions. HKEX and other members of the Group may need to disclose your personal data in order to enforce any agreement with you, protect our rights, property or safety, or the rights, property or safety of our employees, or to perform or discharge the Regulatory Functions.

**Corporate reorganisation**  
As we continue to develop our business, we may reorganise our group structure, undergo a change of control or business combination. In these circumstances it may be the case that your personal data is transferred to a third party who will continue to operate our business or a similar service under either this Privacy Policy Statement or a different privacy policy statement which will be notified to you. Such a third party may be located, and use of your personal data may be made, outside of Hong Kong in connection with such acquisition or reorganisation.

**Access and correction of personal data**  
Under the PDPO, you have the right to ascertain whether we hold your personal data, to obtain a copy of the data, and to correct any data that is inaccurate. You may also request us to inform you of the type of personal data held by us. All data access requests shall be made using the form prescribed by the Privacy Commissioner for Personal Data ("**Privacy Commissioner**") which may be found on the official website of the Office of the Privacy Commissioner or via this link   
<https://www.pcpd.org.hk/english/publications/files/Dforme.pdf>  
  
Requests for access and correction of personal data or for information regarding policies and practices and kinds of data held by us should be addressed in writing and sent by post to us (see the "Contact Us" section below).   
  
A reasonable fee may be charged to offset our administrative and actual costs incurred in complying with your data access requests.

**Termination or cancellation**  
Should your account or relationship with us be cancelled or terminated at any time, we shall cease processing your personal data as soon as reasonably practicable following such cancellation or termination, provided that we may keep copies of your data as is reasonably required for archival purposes, for use in relation to any actual or potential dispute, for the purpose of compliance with applicable laws and regulations and for the purpose of enforcing any agreement we have with you, for protecting our rights, property or safety, or the rights, property or safety of our employees, and for performing or discharging our functions, obligations and responsibilities.

**General**  
If there is any inconsistency or conflict between the English and Chinese versions of this Privacy Policy Statement, the English version shall prevail.

**Contact us**  
By Post:  
Personal Data Privacy Officer  
Hong Kong Exchanges and Clearing Limited  
8.F, Two Exchange Square  
8 Connaught Place  
Central  
Hong Kong  
  
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[DataPrivacy@HKEX.COM.HK](mailto:DataPrivacy@HKEX.COM.HK)